



NIPA TeamReach Use and Member Participation Policy

NIPA is built on a respectful, inclusive and community-minded culture. Members are encouraged to support one another, communicate appropriately, play courteously and contribute to a welcoming environment where everyone enjoys participating.

This policy is intended to support clarity, fairness and a positive experience for all members when using TeamReach to register for NIPA sessions and communicate. It is also designed to reduce misunderstandings and minimize administrative time for volunteers.

1. Session Sign-Up

- Members should sign up only when they are certain they can attend.
- Court times should not be booked more than two weeks in advance, except for special events and clinics.
- If plans change, members are requested to cancel at least 24 hours before the session.
- Members are expected to follow established booking processes and avoid creating alternative methods.
- Frequent last-minute cancellations or no-shows may be discussed with the member to help improve participation habits.

2. Waitlist Responsibility

- Many members have TeamReach notifications turned off, which means they may not see updates when they occur. For this reason, members are responsible for checking their waitlist status regularly, including shortly before the session begins.
- Members should remain on the waitlist only if they are available to attend.
- Once moved into a session, attendance is expected.

3. Appropriate Use of TeamReach Messaging

- Messages should be respectful, relevant and constructive.
- Members may post if additional players are needed for a scheduled session.
- League participants may post when requesting a spare.
- Light, friendly comments that support connection and positive club culture are welcome.
- Direct messaging should be used when contacting one person, a small group or any board member, rather than posting publicly.